

	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6
Home visit	█					
Full written quote	█					
Follow up call by Paul	█					
Second home visit if required		█				
Revised quote if required		█				
Quote agreed go ahead given		█				
Boiler, radiators and other items ordered		█				
Installation date agreed and confirmed			█			
Fitting team dedicated to your installation			█			
Boiler, radiators etc received (stored in garage if possible)				█		
Deposit payment due					█	
Finalise any matching bricks needed						█
Day 1 Installation						
Introduction to job by Paul with installation team						
Make gas, electric and water safe						
Removal of existing boiler, radiators tanks etc						
Remove old piping						
Re-route any existing pipes as needed						
Hang new radiators (if needed)						
Fix new boiler in place						
Run utilities to new boiler						
Install MagnaClean and scale reducer						
Day 2 Installation						
Complete radiator connection						
Relay any carpet or floor boards disturbed						
Install condenser drain						
Make good brick work with matching bricks						
Install and commission room thermostat						
Commission system in line with manufacturers guidelines						
System flush						
Remove, clean and refit MagnaClean filter						
Fully heat house and observe prolonged system test						
Remove dust sheets, hoover and remove all waste						
Completion of warranty paper work and explain service needs						
Explanation of system and handover						
Completion visit by Paul and payment of final installment						
Follow up call						
Availability on call to help answer any questions you have						

Every installation is unique and the above is intended as a guide only, our team will keep you fully informed of your specific plan

█ = Time period when action undertaken

Top tips for a smooth installation:

Water

The installation team will need to turn off electricity and water intermittently during installation for safety reasons. We therefore advise that you fill the kettle and perhaps one or two flasks with drinking water to minimise inconvenience to yourself

Electric

We understand having the electric turned off is an inconvenience and recommend any computers without battery back up are properly shutdown before we arrive.

Gas

Please be aware the gas will be off during most of the installation process, and that our installation team will be in and out of the house during day 1 especially. If you have any alternative heating sources electric / oil or gas bottle heaters we recommend these are tested and brought in to the living space before installation begins. If you require any additional heating in your home please ask Paul for advice.

Do I need to stay in for the installation team?

No, although many people can feel more comfortable being in their house when having work done, we appreciate many of our customers are in full time employment and cannot afford the time off work. Indeed most people find that once they have met the installation team on the morning of day 1 and seen dust sheets laid throughout the house and work has begun that they are happy to leave our teams to install their new heating system. If possible please leave the installation team with a mobile number on which you can be contacted in the event we have a question or need your decision on any element of the installation.